

# Aggravated Robberies in Petrol Stations

## Commodity Targeted

Offenders consistently targeted cigarettes/tobacco and cash however measures to prevent the theft were often unsuccessful.

## High Risk Time Periods

The most common period was overnight between 9pm-6am with 71.4% of incidents occurring during this time.

## For Staff Awareness

### Use of Weapons

87% of incidents involved a weapon (most often knives or household tools). These were likely be presented to achieve victim compliance.

### Staff Compliance

Victims who comply with offenders demands are 87% more likely to avoid injury.

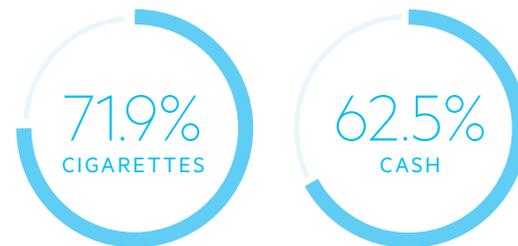
### Unforced Entry

More often than not, offenders did not need to use force to gain entry to the premises.

### Public Guardians

Premises are most often targeted when no members of the public are present.

## Commodities Taken



## Recommendations

### Priority Prevention Measures

**Secure high-value commodities e.g. lock cigarette cabinets**  
Locking cigarette cabinets serves to delay offenders and reduce harm.

### Security glass/bollards & safe rooms

Install security glass and bollards to delay offender entry and ensure safe room accessibility to block direct contact between offender and victim.

### Joint activation fog security devices and panic alarms

These startle offenders, prevent/minimise theft and can alert Police.

### Extended use of Night Pay

Extend to 6am to match high risk time period and to support other prevention measures.

### Combination of Prevention Measures

Ensure a range of prevention measures are used to support overall prevention.

### Prioritise Victim Safety

Victim safety should take priority over preventing commodity loss. Ensuring victim safety should also have a positive impact on preventing any losses.

## Case Study - Fog Security Device

In July 2020 three offenders entered a petrol station in Waikato and attempted to steal cigarettes. The offenders broke a security screen on the counter to try and get to the cigarette cabinet. The security screen delayed the offenders long enough that the store manager was able to activate a fog security device. The offenders then ran off when the fog security device was activated without taking any cigarettes.